GUIDELINES FOR VISION IMPAIRED TRAVEL PASS

PTS400-2

What is a Vision Impaired Travel Pass?
The holder of a “Vision Impaired Travel Pass” and their authorised mobility instructor/carer are entitled to discounted travel on approved public transport services.

Who can get a Vision Impaired Travel Pass?
- A person deemed to be legally blind as defined by the Social Security Act 1991, and
- Holds a current Pensioner Concession Card endorsed for DSP Blind (Disability Support Pension), Aged Blind, or Department of Veterans Affairs Blind Pension.

Where can the Vision Impaired Travel Pass be used?
The Vision Impaired Travel Pass is accepted nationally, and may be used on public transport services (other than taxis) Australia wide. The concessions available may vary between the different States and Territories, so it is recommended that before visiting places outside of Tasmania, you should check the concessions available and the types of transport services on which they may be offered.

How long is the Vision Impaired Travel Pass issued for?
A Vision Impaired Travel Pass will be issued for a period of five years, after which an application will need to be submitted for a replacement pass.

How do I apply for a Vision Impaired Travel Pass?
By completing the attached application form and returning it with a photocopy of your Pensioner Concession Card, and a recent photograph to:

Passenger Transport
Department of State Growth
GPO Box 1242
HOBART TAS 7001

The photograph you supply will be scanned and stored electronically. Alternatively, a digital photograph may be taken by staff of Service Tasmania, and this will be sent to us electronically. A fee may be charged for this service.

Incomplete Applications
Incomplete applications cannot be processed, and will be returned to the Applicant for completion.

Estimated processing time
Processing time for an application is 10 working days from the date the completed application form is received.

Enquiries
Further enquiries can be made:
- By telephoning Passenger Transport on (03) 6166 3350,
- By facsimile to Passenger Transport on (03) 6233 5377, or
- By email to passenger.transport@stategrowth.tas.gov.au
APPLICATION FOR VISION IMPAIRED TRAVEL PASS

Section 1. Reason for applying (please tick one box only)

- Issue of a new pass
- Replacement of an expired pass
- Replacement of a lost, damaged or stolen pass

Section 2. Applicant (person with visual impairment) information – Please note: if the Applicant is unable to personally complete this application and sign the Declaration at Section 5, their advocate should provide their contact details in Section 3

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<th>Title (eg, Mr, Mrs, Ms etc)</th>
<th>Family Name</th>
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Daytime Telephone Number

Date of Birth

dd/mm/yyyy

Section 3. Advocate Details (if applicable)

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Section 4. Required Attachments for Assessment Requirements

- Attach a COPY of the Applicant's current Centrelink Pensioner Concession Card endorsed for Disability Support Pension (DSP) Blind or Age Pension Blind, or Department of Veterans Affairs Blind Pension Card. Applications received without this will be returned.

- Attach a recent photograph of the Applicant with this application at the time of lodgement, or alternatively, a digital photograph may be taken by staff of Service Tasmania, and this will be sent to this office electronically. A fee may be charged for this service.

- If you do not hold a Pensioner Concession Card with the DSP Blind or Age Pension Blind endorsement, or a Department of Veterans Affairs Blind Pension Card, you may wish to discuss your eligibility with the Agency concerned.
Section 5. Personal Information Protection Statement and Declaration by the person with the visual impairment

You are providing personal information to the Department of State Growth, which will manage that information in accordance with the Personal Information Protection Act 2004. The personal information collected here will be used by the Department for the purpose of assessing eligibility for the Vision Impaired Travel Pass. Failure to provide this information may result in your application not being able to be processed or records not being properly maintained. The Department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law. You have the right to access your personal information by request to the Department and you may be charged a fee for this service.

I certify that the above information is correct. I authorise Officers of the Department of State Growth to conduct any checks deemed necessary to verify my eligibility with Centrelink or the Department of Veterans Affairs and/or the authenticity of my application.

Signature .......................................................... Date .................................
(or signature of Applicant’s advocate named in Section 3 if the Applicant is unable to sign)

When completed, please return this form to:

Passenger Transport
Department of State Growth
GPO Box 1242
HOBART      TAS     7001

Email: passenger.transport@stategrowth.tas.gov.au
Enquiries: telephone: (03) 6166 3350, facsimile: (03) 6233 5377

Office Use Only

Application Approved ☐ Refused ☐

Comments:

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Assessment Officer: ................................................. Date: .................................